Contemporary RN Case Manager Certificate Program

Program Syllabus & Schedule – 30 Day Online Study with Scheduled Faculty Discussion

DESCRIPTION OF THE PROGRAM

The Contemporary RN Case Manager Certificate Program is designed to prepare Registered Nurses for new and emerging case manager, care manager, and advanced care coordination roles needed across the healthcare system. Nurses in these roles focus on improving the health of chronically ill people and populations at risk for poor health outcomes while assuring high quality care and lower costs. Content in this Program bridges health policy and evidence with Contemporary RN Case Manager professional role development and emphasizes patient-centered application in clinical practice.

PRACTICE OUTCOMES

Registered Nurses who successfully complete this Program will be able to:

1. Demonstrate the essential knowledge and skills needed to fill emerging roles in case management, care management and care coordination across healthcare and community settings.
2. Practice to their full potential as a member of a multidisciplinary healthcare team.
3. Confidently perform and implement RN Case Manager and Advanced Care Coordination roles in practice.
4. Meet CE eligibility requirements for specialty credentialing through ANCC, the American Nurses Credentialing Center, and for recertification with ANCC and CCMC, the Commission for Case Manager Certification.

ABOUT THIS LEARNING FORMAT

This online learning option is paired with a weekly facilitated faculty discussion. With this learning format, participants complete each of the 4 Sections of the Contemporary RNCM Certificate Program online and attend virtually facilitated faculty discussion.

SUCCESSFUL COMPLETION

Completion of the program's lectures, learning activities and course evaluation demonstrates successful completion of the **Contemporary RN Case Manager Certificate Program** and is required for 32 continuing education (CE) hours to be awarded.

Different from a workshop or conference, a certificate program is a well-established nursing education strategy used when practicing nurses need to acquire specialized knowledge quickly and efficiently to better care for patients. In this program of study, participants demonstrate mastery of a specific body of knowledge over a specified period of time. Upon successful completion of the program, a Certificate of Completion is awarded, demonstrating this knowledge and building on your nursing degree.

This continuing nursing professional development activity was approved by the Wisconsin Nurses Association, an accredited approver of the **American Nurses Credentialing Center's Commission on Accreditation**. 32 contact hours are awarded for successful completion. Approval # WICEAP-0182B

PROGRAM SCHEDULE

Faculty Welcome & Course Details

Thursday, Jan 7

Attend Virtual Faculty Welcome, Introductions and Review of Course Details
4:00 – 5:00 pm

This Virtual Welcome is an opportunity to gain experience connecting and interacting using the virtual classroom. We will use this time for introductions and to review course details. Use the link sent to the email you provided on your registration form to connect and participate. Note: Attendance is not required as part of the overall CE.

Online Classroom Opens – You may begin Section 1

Section 1: Fundamentals of Contemporary RNCM Practice I

8.0 CE

Week 1

Complete the topics posted in Section 1

Listen to the following faculty lectures, complete learning activities, review/download Topic Resources:

1. Traditional to Contemporary RNCM Roles
2. U.S. Healthcare Systems
3. Acute Care Transitions
4. Financing & Paying for Healthcare

Thursday, Jan 14

FACULTY LED VIRTUAL DISCUSSION - 4:00 – 5:00 pm CST

Focus:

- Questions related to Section 1 topics
- Standards of RNCM Practice, Preparing for Board Certification
- Please submit any questions related to these topics to: Kelly.kruse@nationalrncm.com. Use subject line: Discussion Questions
- Attend Virtually using the link sent to the email provided on your Registration Form.

Section 2: Fundamentals of Contemporary RNCM Practice II 8.0 CE

Week 2 Complete the topics posted in Section 2

Listen to the following faculty lectures, complete learning activities, review/download Topic Resources:

1. Emerging Technologies in Healthcare
2. Power of Nursing: Practice to Potential
3. Quality in Practice
4. Primary Care & Patient Centered Medical Home
5. Patient Centered Care Management

Thursday, Jan 21 FACULTY LED VIRTUAL DISCUSSION - 4:00 – 5:00 pm CST

Focus:

- Questions related Section 2 topics
- Please submit any questions related to these topics to: Kelly.kruse@nationalrncm.com. Use subject line: Discussion Questions
- Attend Virtually using the link sent to the email provided on your Registration Form.

Section 3: Contemporary RNCMs in Practice I 8.0 CE

Week 3 Complete topics posted in Section 3

Listen to the following faculty lectures, complete learning activities, review/download Topic Resources:

1. Patient Engagement & the Health of Populations
2. Health Behavior Change Strategies
3. Long Term Services & Supports
4. Family Caregiver Support
5. Medication Management

Thursday, Jan 28 FACULTY LED VIRTUAL DISCUSSION - 4:00 – 5:00 pm CST

Focus: Questions related to Section 3 topics

- Please submit any questions related to these topics to: Kelly.kruse@nationalrncm.com. Use subject line: Discussion Questions
- Attend Virtually using the link sent to the email provided on your Registration Form.

Section 4: Contemporary RNCM in Practice II 8.0 CE

Week 4 Complete topics posted in Section 4

Listen to the following faculty lectures, complete learning activities, review/download Topic Resources:

1. RNCM Assessment & Care Planning
2. Home Visiting
3. RNCM Resources
4. RNCM Leadership

Thursday, Feb 4 FACULTY LED VIRTUAL DISCUSSION - 4:00 – 5:00 pm CST

Focus:

- Questions related to Section 4 topics
- Please submit any questions related to these topics to: Kelly.kruse@nationalrncm.com. Use subject line: Discussion Questions
- Attend Virtually using the link sent to the email provided on your Registration Form.
- Complete Concluding Activities:

Check list of Final Requirements to Be Completed Online

___Finish any remaining content you still need to complete
- Review content/Download materials

___Complete the Program Evaluation
- Once you have completed the above required activities your CE documents will open.

___Download your Continuing Education Documents

___Download your Certificate of Completion
- Update your resume by adding the Contemporary RNCM Certificate to the Education Section of your resume

Thursday, Feb 4 Course Closes at 11:59 pm

TEXTBOOKS

Because this Program is taught in "real time" there is no textbook. Instead, you will find a selected set of downloadable Resources posted with each topic of the Program. Whenever possible we try to provide a pdf document that can be easily downloaded. Sometimes we much rely on a weblink which occasionally is not working or does not open. While the faculty check to ensure that links are open and working prior to the start of the Program, these "real time" resources can be changed by the site/link owner at any time. If this happens please let us know so we can respond but also use your own skills by accessing an internet search engine using the title provided to see if you can locate the resource more immediately by yourself.

While all resources posted may not fit every RNCM practice, participants are encouraged to review the posted Resources and download those that have meaning for your practice. Also, check back from time to time as materials for this course may be added or changed in response to what is happening in the healthcare landscape or a new resource becomes available.

COURSE ISSUES

Technology Support: The National RNCM Training Center provides administrative support to ensure continuous course access following enrollment. Participants are responsible for addressing their own technology questions/issues. For IT Assistance related to course access, please contact:

Heather Biederman
National RNCM IT Administrator
Email: Heather@nationalrncm.com
Direct Line: (608) 729-9277

Faculty Contact: Your faculty contact for course issues and questions is:

Kelly Kruse Nelles RN APRN-BC MS
National RNCM Co-Director and Lead Faculty
Email: Kelly.kruse@nationalrncm.com
Office: (608) 437-6035 CST
Mobile: (608) 212-6034 text preferred