National RN Case Manager Certificate Program

Technology Recommendations for Online Success

TECHNOLOGY NEEDED

To ensure your success, experience with computers and technology is recommended. Comfort with the use of various computer programs including Microsoft Word and PowerPoint as well as Internet browsing to access web-based resources will be needed.

We recommend the following to connect to our eLearning platform and access our online classroom:

Operating System:

Current version of Microsoft Windows or MAC OS.

Software:

A current version of Microsoft Office or compatible productivity suite. A current version of an Internet browser such as Chrome, Mozilla Firefox, or Microsoft Internet Explorer. An updated version of virus protection.

Email:

An email address to receive access and program information is required. If providing a work email, please be sure we are on your approved sender list. Many employers block email messages from outside sources.

TECHNOLOGY SUPPORT

The National RNCM Practice Development Center provides administrative support to ensure continuous course access following enrollment. Participants are responsible for addressing their own technology questions/issues.

For IT Assistance related to course access, please contact:

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