



## National RN Case Manager Certificate Program

### Program Description & Details

#### DESCRIPTION OF THE PROGRAM

The National RN Case Manager Certificate Program is designed to prepare Registered Nurses for new and emerging case manager, care manager, and advanced care coordination roles needed across the healthcare system. Nurses in these roles focus on improving the health of chronically ill people and populations at risk for poor health outcomes while assuring high quality care and lower costs. Content in this Program bridges health policy and evidence with RN Case Manager professional role development and emphasizes patient-centered application in clinical practice.

#### SUMMARY OF PRACTICE OUTCOMES

Registered Nurses who successfully complete this Program will be able to:

1. Demonstrate essential knowledge needed to perform emerging roles in case management, care management and care coordination across healthcare settings.
2. Utilize evidence based strategies consistent with national initiatives designed to ensure patient centered care delivery, address social determinants of health, and support health equity.
3. Use new knowledge to implement RN Case Manager and Advanced Care Coordination role development into practice.
4. Meet CE eligibility requirements for specialty credentialing through ANCC, the American Nurses Credentialing Center, and for recertification with ANCC and CCMC, the Commission for Case Manager Certification.

#### LEARNING OPTIONS

Online and Blended Independent Study learning options are available.

**Online:** Our faculty guided online learning options are designed to be completed independently following the course sequencing and faculty prompts embedded in the recorded lectures. Online enrollment is continuously available and learning is accomplished by completing lectures and learning activities posted to our online classroom. Our Enroll & Begin option is designed to be completed in 60 days while the Pay as You Go option offers a tuition payment plan.

**Scheduled Class:** This blended option pairs online learning with virtual faculty instruction. With this learning format, participants complete each of the 4 Sections of the Contemporary RNCM Certificate

Program online and may virtually attend corresponding facilitated faculty led discussions. Employers providing structured release time for participant completion, can select a concentrated schedule of one section/week for 4 weeks for completions in 30 days although participants receive access to the Program for the allotted 60 days.

Following enrollment, a detailed syllabus & schedule are provided to the participant.

### **SUCCESSFUL COMPLETION**

Completion of the assignments, learning activities, quizzes and Course Evaluation demonstrates successful completion of the *National RN Case Manager Certificate Program* and is required for 32 CE hours and the Certificate of Completion to be awarded.

All materials are posted by topic. Topics are posted sequentially to build on each content area covered. Each topic contains various learning activities, articles, and resources. When you complete the content in each topic, you will take a short quiz to help you self-assess your understanding of the content. Following completion of the quiz, the next topic will be available for you to open and begin.

Although we do not grade coursework, we do monitor and report progress and completion status. It is expected that as an adult learner you are self-motivated and will thoughtfully complete the course learning activities.

This continuing nursing professional development activity is approved by the Wisconsin Nurses Association, an accredited approver by the American Nurses Credentialing Center's Commission on Accreditation. WNA CEAP Approval Number: WICEAP-0265.

Nursing contact hours must be completed by JULY 1, 2024. No certificates will be issued after this date.

### **WHO SHOULD ENROLL**

- Registered Nurses with care coordination or case management experience, whether certified or not, who need to expand practices to include patient centered/population health RNCM knowledge and tools.
- Registered Nurses new to RN case management, care management or care coordination.
- Registered Nurses who are responsible for supervision, program development or leadership of RN Case Manager/Care Managers/Care Coordinators.
- Registered Nurses working in positions to advance coordination of care across patient settings including primary care, community-based outpatient clinics, specialty clinics and services, acute (ED, discharge planning and transitional care), telehealth, home health, LTSS (Assisted living, skilled nursing facilities, nursing homes) and hospice.
- Advanced Practice Registered Nurses pursuing care coordination knowledge to work with RN Case Managers in Accountable Care Organizations and Patient Centered Medical Homes, transitional care and/or leadership roles.



## OVERVIEW OF PROGRAM CONTENT

This Program emphasizes initiatives, innovations, and resources to improve care delivery for patients with complex care needs including older adults. A detailed syllabus and expanded topic schedule will be available once enrolled in the Program.

### Section 1: FOUNDATIONS OF RNCM ROLE DEVELOPMENT I (8.0 Hours)

- Emerging Roles and RNCM Practice
- Health Policy Shaping System Changes & Access to Care
- Health Insurance & Payment
- Improving Health Outcomes for Populations

### Section 2: FOUNDATIONS OF RNCM ROLE DEVELOPMENT II (8.0 Hours)

- Effective Use of Technology in RNCM Practice
- Principles of Person Centered Care & the RNCM Role
- Partnering with High Need Patients
- RNCM Role in Safe, Effective Care Transitions

### Section 3: PATIENT CENTERED RNCM PRACTICE I (8.0 Hours)

- RNCM Patient Engagement & Self-Management Support
- RNCM Tools for Health Behavior Change
- RNCM Communication, Advocacy & Care Planning
- RNCM Role in Primary Care

### Section 4: PATIENT CENTERED RNCM PRACTICE II (8.0 Hours)

- Partnering Effectively with Caregivers
- Advancing Care Coordination: Networking & Resources
- RNCM Role in Long Term Services & Supports
- RNCM Leadership in Team Based Care

## COURSE MATERIALS

Because this Program is taught in “real time” there is no textbook. Instead, course materials are provided within the Learning Platform and are posted with each topic. Selected materials are a combination of current and classic resources and tools that are meant to be downloaded for use in practice.



## TECHNOLOGY SUPPORT

The National RN Practice Development Center provides administrative support to ensure continuous course access following enrollment. Participants are responsible for addressing their own technology questions/issues. To ensure your success, experience with computers and technology is recommended. Comfort with the use of various computer programs including Microsoft Word and PowerPoint as well as Internet browsing to access web-based resources will be needed.

We recommend the following to connect to our eLearning platform and access our online classroom:

- A current version of Microsoft Office or compatible productivity suite
- A current version of an Internet browser such as Chrome, Mozilla Firefox or Microsoft Internet Explorer
- An updated version of virus protection
- An email address to receive access and program information is required. If providing a work email, please be sure we are on your approved sender list. Many employers block email messages from outside sources.

## TUITION

\$1050.00/participant.

Tuition includes faculty instruction and access to the online classroom where learning activities are completed and a resource set accompanying each topic may be downloaded. Throughout the Program practice tools and recommendations for practice implementation are provided.

Group pricing is available for organizations with 5 or more nurses.

## LEARN MORE

Visit our website at: <https://nationalrn.com/>.

## CONTACT

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